

Privacy Policy

Effective Date: February 20, 2019

RapidCompute operates the my1.rapidcompute.com web application.

This page informs the user about RapidCompute's policies regarding the collection, use, and disclosure of user's personal data and associated data customizations performed while using the RapidCompute's web application.

We use your data to improve our web application and provide you with best user experience. By browsing our site, you consent to the collection and use of information in accordance with our privacy policy.

Terminologies

Service

Service here refers to the my1.rapidcompute.com the web application operated by RapidCompute.

Personal Data

Personal Data refers to information about an identified or identifiable natural person.

Usage Data

Usage Data refers to data that is automatically collected and generated either by the use of the Service or from the Service infrastructure itself (for example, the duration of a page visit).

Cookies

Cookies refer to bits and pieces of messages generated by a web application and stored on a user's device (computer or mobile device).

GDPR

GDPR refers to General Data Protection Regulation. It is a European Union (EU) legal rules set for the collection and processing of personal data of individuals within EU and EEA. It strengthens personal data privacy and protection rights of EU individuals.

Data Controller

Data Controller means any person (natural or legal), company or a body that (either alone or jointly or in common with other persons) determines the purposes for which and the manner in which any personal data are/are going to be processed. For the purpose of this Privacy Policy, RapidCompute shall be the Data Controller of the user's data.

Data Processors (or Service Providers)

Data Processor (or Service Provider) means any natural or legal person who processes the data on behalf of the Data Controller who in turn follows carries out the activity to hold and process the data. RapidCompute may use the services of various Service Providers in order to process user data more effectively.

Data Subject

Data Subject is any individual whose personal data is being gathered, held or processed.

User

The User refers to the individual using our Service. The User corresponds to the Data Subject, who is the subject of Personal Data.

What types of data does RapidCompute collect?

RapidCompute collects a variety of information for various purposes to provide and improve its Service to you. These include:

Personal Data

RapidCompute may ask the user to provide certain personally identifiable information for user identification or contacting purposes ("Personal Data"). Personally identifiable information may include, but is not limited to:

- Email address
- First name and last name
- Phone number
- Cookies and Usage Data
- Usage Data

RapidCompute may also collect information on how the Services are accessed and used ("Usage Data").

This Usage Data may include information such as the user's computer Internet Protocol address (IP address), browser type, browser version, the pages of our Service that you visit, the time and date of your visit, the time spent on those pages, unique device identifiers and other diagnostic data.

Data Collected via Tracking & Cookies

RapidCompute uses cookies and similar tracking technologies to track the activity on its Service and hold certain information. Cookies are bits and pieces of messages with a small amount of data which may include an anonymous unique identifier. Cookies are sent to the user's web browser from a web application and stored on their device. Other tracking technologies are also used such as beacons, tags and scripts to collect and track information and to improve and analyze our Service.

User can instruct the browser to refuse all cookies or to indicate when a cookie is being sent. However, if a user does not accept cookies, it might interrupt the usage of some portions of the services.

RapidCompute shall use Session Cookies to operate their Service(s).

RapidCompute shall also use Persistent Cookies to remember user preferences and various settings.

Why does RapidCompute collect data?

RapidCompute collects data for various purposes that include:

- To provide and maintain the Service
- To notify you about changes to our Service
- To allow you to participate in interactive features of our Service when you choose to do so
- To provide customer care and support
- To provide analysis or valuable information so that we can improve the Service
- To monitor the usage of our Service
- To detect, prevent and address technical issues
- To detect, prevent or investigate possible wrongdoing in connection with the Service
- To provide you with news, answers to your queries and general information about our products, services and events unless you have opted not to receive such information.
- To perform background screening & verification
- For Incident Investigation & Forensics

How does RapidCompute transfer data?

Users' information, including Personal Data, may be transferred to - and maintained on - computers located outside of their state, province, country or other governmental jurisdiction where the data protection laws may differ than those from their jurisdiction.

If user is located outside Pakistan and chooses to provide information to RapidCompute, their data, including Personal Data, shall be transferred to Pakistan in order to be processed

User's consent to this Privacy Policy followed by a submission of such information demonstrates their agreement to the transfer of that information from RapidCompute's end.

RapidCompute shall take reasonable steps that are mandatory to ensure user data is treated securely in accordance with this Privacy Policy. No Personal Data shall be transferred unless there are adequate controls in place including the security of user data and other personal information.

Does RapidCompute disclose data?

RapidCompute may disclose user's Personal Data in the good faith belief that such action is necessary in order:

- To comply with a legal obligation
- To comply with the requirements of a regulatory authority
- To comply with any circumstances that may arise as a result of litigation
- To protect and defend the rights or property of RapidCompute
- To prevent or investigate possible wrongdoing in connection with the Service
- To protect the personal safety of users of the Service or the public
- To protect against legal liability

How does RapidCompute ensure data security?

The security of your data is important to us, but remember that no method of transmission over the Internet, or method of electronic storage is 100% secure. While we strive to use commercially acceptable means to protect your Personal Data, we cannot guarantee its absolute security.

Legal basis for processing personal data under General Data Protection Regulation (GDPR)

If a user is from the European Economic Area (EEA), RapidCompute's legal basis for collecting and using the personal information described in this Privacy Policy depends on the Personal Data we collect and the specific context in which we collect it.

RapidCompute may process your Personal Data because:

- We need to execute a contract with you
- You have given us permission to do so
- The processing is in our legitimate interests and it's not overridden by your rights
- We require payment processing
- We need to comply with the law

User data protection rights under General Data Protection Regulation (GDPR)

If you are a resident of the European Economic Area (EEA), you have certain data protection rights. RapidCompute aims to take reasonable steps to allow you to correct, amend, delete, or limit the use of your Personal Data.

In certain circumstances where the users wish to be removed from RapidCompute's systems, they have the following data protection rights upon contacting RapidCompute:

- **The right to access, update or to delete:** You have the right to access, update or delete the information we have about you.
- **The right of rectification:** You have the right to have your information rectified if that information is inaccurate or incomplete.
- **The right to object:** You have the right to object to our processing of your Personal Data.
- **The right of restriction:** You have the right to request that we restrict the processing of your personal information.
- **The right to data portability:** You have the right to be provided with a copy of your Personal Data in a structured,

machine-readable and commonly used format.

- **The right to withdraw consent:** You also have the right to withdraw your consent at any time where RapidCompute relied on your consent to process your personal information.

Please note that we may ask you to verify your identity before responding to such requests. You have the right to complain to a Data Protection Authority about our collection and use of your Personal Data. For more information, please contact your local data protection authority in the European Economic Area (EEA).

Does RapidCompute employ third-party service providers?

RapidCompute may employ third party companies and individuals to facilitate these Services ("Service Providers"), in order to provide the Service on its behalf, to perform Service-related services or to assist RapidCompute in analyzing how its Service is used.

These third parties shall have access to user's Personal Data only to perform these tasks on RapidCompute's behalf and are obligated not to disclose or use it for any other purpose.

Analytics

RapidCompute may use third-party Service Providers to monitor and analyze the use of its Service

Google Analytics

Google Analytics is a web analytics service offered that tracks and reports web application traffic. Google uses the data collected to track and monitor the use of our Service. This data is shared with other Google services. Google may use the collected data to contextualize and personalize the advertisements on its own advertising network

User can opt-out of having made an activity on the Service available to Google Analytics by installing the Google Analytics opt-out browser add-on. The add-on prevents the Google Analytics JavaScript (ga.js, analytics.js, and dc.js) from sharing information with Google Analytics about visits activity.

For more information on the privacy practices of Google, please visit the Google Privacy & Terms web page: <http://www.google.com/intl/en/policies/privacy/>

Links to other sites

RapidCompute's Service may contain links to other sites that are not operated by RapidCompute itself.

If a user clicks a third party link, the user will be directed to that third party's website.

RapidCompute strongly advises all users to review the Privacy Policy of every site they visit as every web application's policy may differ.

RapidCompute has no control over and assume no responsibility/liability for the content, privacy policies or practices of any third party sites or services in case they result in any loss, expenses,

costs, damage, violation of any intellectual property rights, rights of privacy or any other claims.

Children's privacy

RapidCompute Service does not address anyone under the age of Sixteen (16) (considered as "Children").

RapidCompute shall not knowingly collect personally identifiable information from any individual under the age of 16. If a parent and/or guardian is aware of the fact that their child (the "user") has provided RapidCompute with Personal Data, he/she may contact RapidCompute's DPO at the below mentioned email address.

Once aware, RapidCompute removes Personal Data of children (from its servers) that has been collected without the verification of parental consent.

Notification of amendments in privacy policy

RapidCompute may update their Privacy Policy from time to time and notify the users of any changes by posting the new Privacy Policy on this page. RapidCompute shall update the "effective date" at the top of this Privacy Policy.

You are advised to review this Privacy Policy periodically for any changes that may occur. Changes to this Privacy Policy are effective when they are posted on this page.

Contact us

If you have any questions about this Privacy Policy, please contact us at:

Email: dpoffice@rapidcompute.com